# DEVELOPING FUTURE CCHBC LEADERS: Fast Forward program

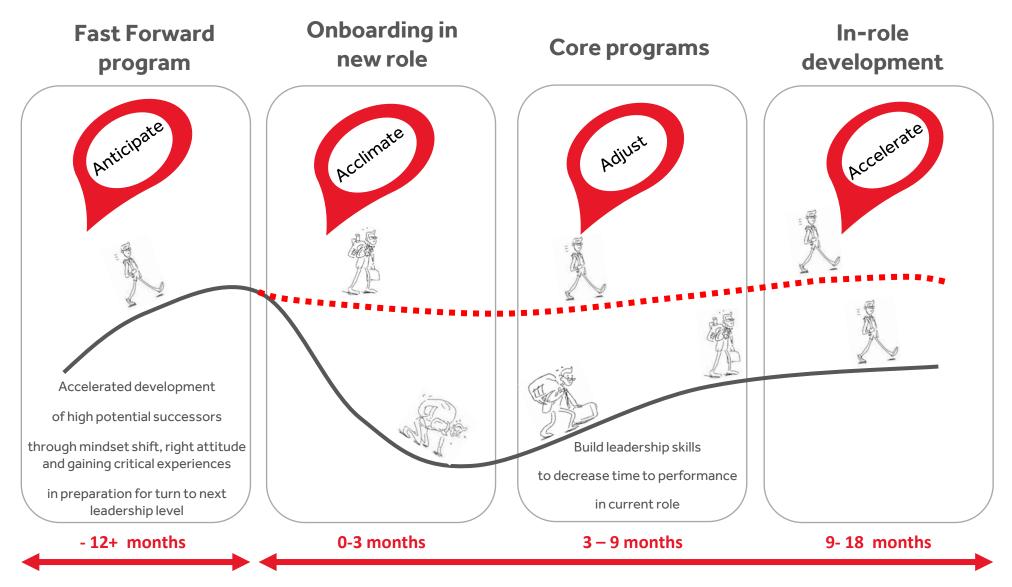
## **Overview of Fast Forward program**

The Fast Forward Program has **three tracks**, focused on preparation for promotion to different leadership levels. Each track has the same architecture and principles, with different content to create the specific mindset shift and exposure to critical experiences required at the relevant level:

- Fast Forward 1: focuses on future Front Line Leaders
- Fast Forward 2: focuses on future Change Leaders
- > Fast Forward 3: focuses on future TOP 300 leaders

Employees develop through the tracks as their career progresses.

# Employee development journey in critical career moments



**Before promotion** 

**After promotion** 

# Fast Forward program detail on company intranet





# FFW programs



# FFW3 insights

### **OVERVIEW OF THE PROGRAM - unchanged from 2016**

#### **BUSINESS NEED:**

Build sustainable succession pipeline

#### **TARGET POPULATION:**

Top 300 identified R2+ successors

#### **OBJECTIVES OF THE PROGRAM:**

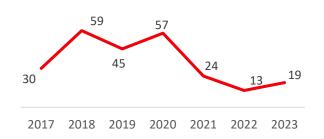
- Improve FH Bench Strength
- Reduce external hire investment
- Increase Readiness & reduce time to full performance

#### **ELIGIBILITY CRITERIA:**

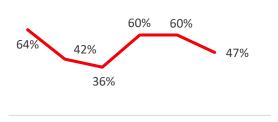
- R2 successor for Top 300 role
- Next role in career outlook is Top 300
- High learning agility, aspiration and commitment

#### **DATA & LEARNINGS**

## NUMBER OF ENROLLED PARTICIPANTS



#### **PROMOTABILITY**



### 2017 2018 2019 2020 2021 2022 (PoS)

#### **DATA ANALYTICS**

- Number of participants increased in 2023, with diversity of nominations in place
- Reduced promotability vs LY

#### **OTHER INSIGHTS**

- FFW3 has a significant impact on acceleration towards Top 300 roles.
- Due to increased business complexity, successor may need another role or assignment
- We utilized the pipeline in 2023, with 35 promotions to TOP 300 roles, 26% out of which were FFWD 3 graduates

#### WHAT WORKS WELL?

- Good mix of participants from different functions
- **High engagement** of participants
- Positive feedback on program activities
- Program start after summer, **approx. 12 months** duration

#### WHAT NEEDS IMPROVEMENT?

- Need to increase visibility of program participants as early as nomination stage, to ensure career sponsorship & improved promotability
- Add elements required to mirror business complexity

#### PICTURE OF SUCCESS

- Promotability >60%
- Drop out rate **<10%**
- Increased satisfaction & participants engagement

# FFW 1&2 programs

### **OVERVIEW OF THE PROGRAMS - unchanged from 2016**

#### **BUSINESS NEED:**

Build sustainable succession pipeline

#### **TARGET POPULATION:**

FLL/CL identified R2+ successors

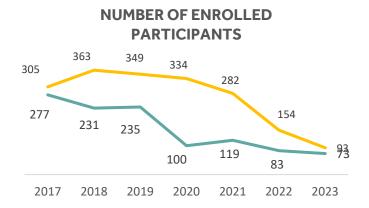
#### **OBJECTIVES OF THE PROGRAM:**

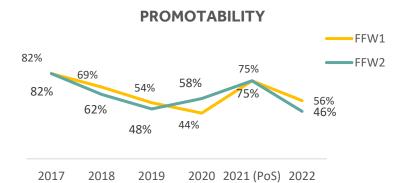
- Improve FLL/CL Bench Strength
- Reduce external hire investment
- Increase Readiness & reduce time to full performance

#### **ELIGIBILITY CRITERIA:**

- R2 successor for FLL/CL roles
- Next role in career outlook is FLL / CL role
- High learning agility, aspiration and commitment

#### **DATA & LEARNINGS**





#### **WAY FORWARD**

#### **REDESIGN SCOPE**

- Build/ strengthen x-country Talent community to expose participants to various practices across Business units and support internal mobility
- Continuous revision of program elements to be in line with business complexity

#### WHAT WORKS WELL?

- Adjusted number of participants to leaner structures
- Good mix of participants from different functions
- **High engagement** of participants
- Positive feedback on program activities

#### WHAT NEEDS IMPROVEMENT?

- Add elements required to mirror business complexity (i.e. international projects)
- Build/ strengthen x-country Talent community

#### PICTURE OF SUCCESS

- Promotability >75%
- Increased satisfaction & participants engagement

# Snapshot of Fast Forward program curriculum in online learning system





HOME MY TO DO LIST

RECRUIT

ONBOARD

PERFORM

TALENT

DEVELOP

LEARN

REPORTS

ADMIN





Training results (98)



#### 2023 Fast Forward 3

Curriculum | Internal | Total Price €0.00 (0)

At the heart of all Fast Forward programs in CCH is the requirement to develop a pipeline of talents that are prepared to step into their new role at higher leadership level. Fast Forward 3 program, during its 18 months, aims to accelerate your development and prepare you successfully for more senior leader roles. By the end of the program you will...



#### 2023 Fast Forward 2

Fast Forward 2 is the accelerated development program designed to prepare and enable the turn to the next Workforce segment– Change Leader. The overall objective of the program is building strong bench for change leaders segment, retaining internal talents and ensuring smooth transition to next level.



#### 2023 Fast Forward 1

Curriculum | Internal | Total Price €0.00 (0)

Fast Forward 1 is the accelerated development program designed to prepare and enable the turn to the next Workforce segment– Front Line Leader. The overall objective of the program is building strong bench for front line leaders segment, retaining internal talents and ensuring smooth transition to next level.

## **FAST FORWARD 1:**

# accelerated development in preparation for Front Line Leader role



## FFW 1 Program Overview

### Self-driven development based on personalized needs

Critical experiences through



70%



✓ (cross)functional projects
✓ higher level functional meetings
✓ higher level responsibilities from Line Manager
✓ active role in business planning and KBI reporting

C O E

Learning from others through



20%

PARTICIPANTS & SENIOR LEADERS

Mentoring, Peer learning, Fire place talks

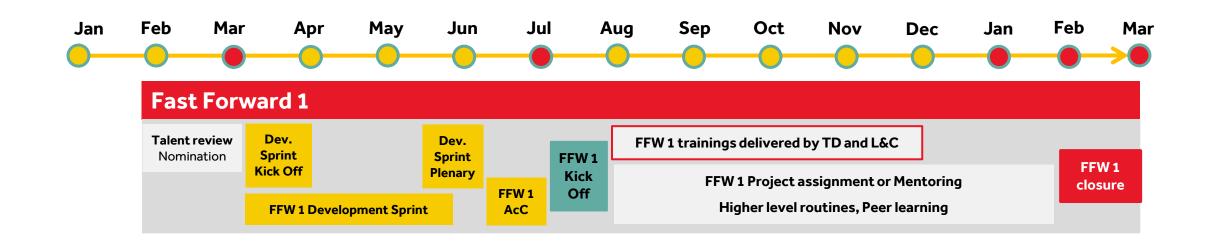
Formal learning (training)



10%

PARTICIPANT & MANAGER

Management Fundamentals, Influencing skills, Communicating with impact, Self-study - E-boosters



# Development Sprint Framework Steering the right development path for our talents!



#### WHY?

- immediate development of identified talents
- model to re-apply in further development of talent and other team members

#### HOW?

- one critical leadership experience / behavior to work on, through few selected development activities
- preferably commercial project to join/co-lead (commercial nominees can lead local initiative or substitute manager)

#### WHO?

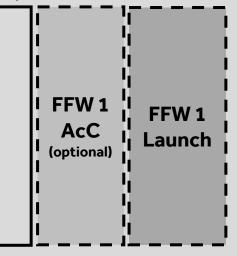
- Nominee: full ownership of development, proving commitment (LM to support)
- 2LMs: leading career conversation and feedback, decision on enrollment

message)

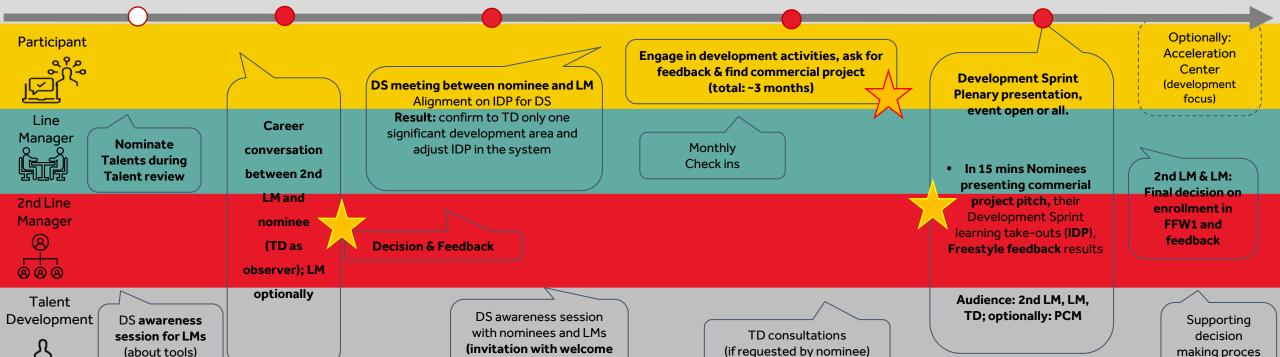
• TD: guiding & consulting role

#### POS:

- behaviorally demonstrated potential for accelerated development (commitment, aspiration and Learning Agility)
- Developmental assessment: career conversation, plenary presentation, freestyle feedback



and IDP refresh



## **FAST FORWARD 2:**

# accelerated development in preparation for Change Leader role



## FFW 2 Program Overview

Mindset shift in preparation for Change Leader role:

- Translating vision and strategy into tactical actions for execution in the short to mid-term
- Engaging cross-functionally to impact broader results across organization
  - Driving change and inspiring others to continuously improve and innovate



Self-driven development based on personalized needs On the job learning Learning from others Formal learning **Project assignment** Initial Regular project team meetings and Mid-term project Regular project team meetings and **Final Project** meeting follow -up with project Sponsor presentation follow-up with project Sponsor **Higher level routines** (personalizing your learning journey) PARTICIPANT & MANAGER Higher level (x)-functional Higher level business Bringing in, engaging and developing Regular reflection and feedback with Line Manager closure **IDP** reshape FW 2 Kick Peer learning (at least 5 sessions) and International FFW2 Community Mentoring with Change Leader (at least 5 sessions) Mentoring 2 ≥ BU Fire place talks with Senior BU leaders Learning & Growing sessions with Group leaders **PARTICIPANTS & SENIOR LEADERS** Self-driven development through Personal Learning Cloud 4 Essential Roles **Business Impactful** simulation of Leadership leader 360° (virtual training, (virtual training, (several virtual sessions, 6+ hrs) 3x5hrs) 2 x 4hrs) **PARTICIPANTS** 

Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun Jul Aug

## **FAST FORWARD 3:**

# accelerated development in preparation for Top 300 role



## **FFW 3 Program Overview**

#### Mindset shift in preparation for Top 300 role:

- Building strategic capabilities and promoting high performing sustainable organization
- Setting long-term competitive vision and strategy
- Balancing priorities cross-functionally and translating the strategy into annual functional plans



